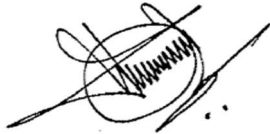


**Investors Complaints Status for the quarter ended December 31, 2020**

| Sl.No | Nature of Security                                         | Complaints pending at the Beginning of the Quarter ended December 31, 2020 | Complaints received during the Quarter ended December 31, 2020 | Complaints disposed and resolved at the end of the Quarter December 31, 2020 | Complaints unresolved at the end of the Quarter December 31, 2020 |
|-------|------------------------------------------------------------|----------------------------------------------------------------------------|----------------------------------------------------------------|------------------------------------------------------------------------------|-------------------------------------------------------------------|
| 1     | Unsecured Redeemable Non-Convertible Debenture Instruments | 0                                                                          | 0                                                              | 0                                                                            | 0                                                                 |

**For ESAF Small Finance Bank Limited**



**Ranjith Raj P**  
**Company Secretary and Compliance Officer**

**Place : Thrissur**

**Date: January 04, 2021**

**ESAF SMALL FINANCE BANK LIMITED**

RBI License No.: MUM 124, CIN: U65990KL2016PLC045669

**Registered & Corporate Office:** ESAF Small Finance Bank Limited, Building No. VII/83/8, ESAF Bhavan, Mannuthy, Thrissur - Palakkad National Highway, Thrissur - 680 651, Kerala.

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